



# TRICARE Online

TOL Booking Appointments for Minors

**\*TBAM\***

TBAM is a new feature within TOL. It allows authorized adult family members to schedule, view, and cancel appointments under the sponsor's identifier number on behalf of:

- Themselves
  - Other adult family members
  - Minor children (under 18 years of age)
- 

## How to Access TBAM

Beneficiary users must log into [www.tricareonline.com](http://www.tricareonline.com) using either their

- ◇ DoD Self-Service Logon (DS Logon)
- ◇ Common Access Card (CAC)

## Learn More about DS Logon

Go to:

<https://www.dmdc.osd.mil/appj/dsaccess/index.jsp>

## Family Member List Troubleshooting

First, verify that your Sponsor's identifier number is correct as listed on your 'My Profile' page

Visit the DS Logon site at

<https://www.dmdc.osd.mil/appj/dsaccess/index.jsp> for more information on access granting of Family Members

## For More Information...

Please contact TOL Customer Service

It is available 24/7

Tel. 1-800-600-9332 (CONUS)

OCONUS telephone numbers are found at  
[www.tricareonline.com](http://www.tricareonline.com)