Dear future Team Family

In 2017, we’ve organised the Family Village at SHA2017. In this letter, we try to transfer some of the things we’ve learned.

First thing is that FV was received very positively and was considered much better organised than the family village during OHM2013. The field was packed, with many kids from small babies to near teenagers, tons of workshop and a very well used play tent. Overall a great success.

For SHA2017, the PL (projectleiding, core orga) took Family Village very serious while planning the event:

• There were three fields for sole use by the FV;
• When the original fields were unusable due to rain, two other fields originally destined for orga itself were provided;
• Noise on the camp was organised from loud to quiet in a way to minimise noise at FV;
• There was a large budget (15000 euro, mostly sponsored explicitly for FV) for FV to be used;
• Two large tents were provided (10x15m); and
• FV was an actual orga team, not a normal visitor-village.

The actual organisation of FV had a slow start, but it was taken care of by a small team in the last two months before the camp. Even this small amount of time was sufficient for a very nice FV.

Things that helped or could have helped during organisation:

• Drop the "Village" part of the team name. For SHA2017, the name Family Village has created endless and unnecessary confusion, as a village has no special status, but a Team does. Team "Family" should be sufficient. This prevents confusion and better clarifies that team "Family" is here to make the entire event family friendly. The actual area could be name Family Zone, Family Town, maybe even Family Village, as long as the team is clearly identified as such. PL called us internally Team:Frisbee to avoid confusion ;)
• Include different folks in the team: folks without kids, people with near teens and folks with small kids and babies. All three are needed, as people forget about the needs and requirements of different age groups.
• Have (bi-)weekly mumble meetings and increase the frequency towards the event.
• Have a team lead that was present at all main orga meetings was very useful since all important contacts were already made.
• Focus first on the fundamentals (toilets, showers, power, network, phone, waste);
• Then focus on the child safety and infrastructure (furniture in the FV tents, child bracelets, fields only for families, less noise); and
• Finally provide infrastructure for community projects and plan some projects as a team (create workshop program, focus on communication, arrange ball-pit, sand-pit, bouncy-castle, etc.).
• Keep notes of each meeting.
• Keep up-to-date todo/requirements lists.
• Explicitly ask for input and prior experiences of parents that have been to hacker camps and have organised kids-friendly events before.
• Keep wiki up-to-date for easy contribution by other teams (most of the time, we just write what we need on the wiki and other teams already arrange it).
• Just before the event, heavy rainfall made us move to new fields. Since the plans were written down, it was easy to see what needed changing.
• Be able to directly reach out to all buyers of kids tickets. Make sure your ticket infra supports gathering those buyers.
• Focus not just on the village, but make the event in total family friendly:
  ▶ Get child-bracelets for parent-phone-numbers to be distributed at the entrance;
  ▶ Make sure that child size hi-vis vests and event t-shirts are arranged;
  ▶ Actively plan the placement of the family area away from noise and make clear agreements on noise limit enforcement;
  ▶ Communicate clearly to visitors that do not wish to be near kids that this is kid rich area; and
  ▶ Involve Team:Content early on, to clearly have kid oriented content in the call for proposals.
• Make a clear decision early on whether to organise official daycare or not. While it is costly and must be organised using a certified firm, having it is a great asset for the event, as it liberates both parents to actively take part in orga, do angel shift, go to talks or just rest a bit. Even if it is for a few hours, it is great. EMF2016 had it, and was a great success.
• Keep in mind that there is a small but loud minority in the hacker community that feels that kids should not be welcome at these events, as this limits their ability to have fun in their way (noise, etc). If this becomes a problem, remind them that just a few years ago they were kids themselves, and how they would have felt if they were taken to such an event by their parents when they were 10.

During the event, everything came together and there was a very nice family village. This is also where we learned many things.

Build-up/Tear-down:
• We lacked a proper plan for build-up, which made for a few people doing a lot of work. We even had to set up the very basics, such as fire lanes. For tear-down, we created a plan which helped a lot in the distribution of work.
• Build-up is a dangerous period for unsupervised kids, we experienced several unsafe situations. Kids running unsupervised on the main roads, without hi-vis vests, not being seen by manitou and truck drivers is asking for trouble. Since many buildup-angels and orga bring families, FV should be at least somewhat operational as early as possible in the buildup, so that small children are kept occupied and concentrated in a safe part of the field. E.g. get the bouncy castles and ball pit on the field ASAP.

• If the scouting terrain in Zeewolde is used again, order in advance sufficient length of chicken wire and poles to make the fence towards the ditch, integrate this with the overall fencing plan of the orga.

• We had DECTS, which was great, but they don’t work buildup/teardown. For this we had a portofoon, but rarely used it. Having a proper build-up plan can include having a dedicated portofoon that is always manned.

• Give away most of the stuff (art supplies, child chairs, inflatables, etc) with families. Special things like the bamboesticks and frisbee-set were donated to scouting. Properly communicate this and everything is gone within hours.

Organising:
• Daily meeting at 10:30 helps with keeping on top of things, make sure this is properly communicated and make sure the team leads show up. Doing this at the field (i.e. in front of hobby tent) made for easy involvement of ‘passerby parents’ on the field, and can increase visitor participation.

• We lacked a proper plan for angel shifts. Next time, have 2-4 angels at all times roam around the tents/fields and generally help out. First shift doubles as roaming the fields to check if nothing has been broken and everything on the field is still child-friendly. Additionally, have kids-angels who help out (either together with their parents, or guided by the adult angels).

• Arrange in advance list of kids-angel tasks that can be done with minimal supervision and suitable materials/tools. Kids-angel shifts are not a substitute for parental supervision, and should not be occupational therapy. They do greatly help kids get into the spirit of the camp. Team:Deco in particular had suitable tasks, such as painting flags and signs, hanging flags from bushes, etc.

• Create a clear description of tasks for the angels and a clear point-of-contact for questions. Ideally, a team-member will talk to the angels at the beginning of their shift. This would also ease the distribution of meal-vouchers.

• Agree (and clearly communicate) in advance about the orga bands for spouses of team members, mainly because of meals in heaven. Having meals available greatly increases the participation of both parents in orga, FV and angel system. Confusion and discussion about this during the event is unpleasant and unnecessary. In advance confirm with heaven that if both parents have orga bands, kids of course can eat as well. Overzealous angels checking bands at mealtimes needed some reminding of this.

• A “boss-person” who tells others what to do is not required for FV. If tasks to be done are clear, families will pick them up themselves. However, a clear and well
visible team lead, that resides in the village and knows the wider community well, is very useful for coordinating the village, angels and keeping contact with core orga.

- All announcements in hard-copy at a central place is useful. Make sure it is properly announced where the announcements are.
- Most families visiting FV are very friendly and often have a lot of experience organising things and getting things done. Just ask or communicate that a problem exists and you will get all the help you need. Be aware there will be quite some families new to the community that do not necessarily know how it works, or young parents that are not yet experienced in camping with babies/small kids, therefore clear communication and clear tasks are key.

Non-families:
- There were quite some people camping on the family village without kids, as they were looking for quiet in the night. They are of course welcome, and it should be clearly communicated that kids will make noise early in the morning.
- Noise from other fields was a major problem. Organisation took care of this, basically at the cost of the parties others (not on FV) were having. The permit only allowed amplified music until 2 am, so in practice, the cost was not more than one hour. If FV wasn’t moved due to rain, this would not be a problem. At SHA2017, a reason for noise could be inconsistent enforcement, caused by inter core orga misunderstandings. For next time, villages who want to party could investigate the very interesting world of Cardioid Sub Array (http://www.prosoundweb.com/channels/live-sound/the_end_fire_cardioid_subwoofer_array_made_visible/) that allows steering of the bass away from certain areas. Festivals use this a lot when minimising noise complaints and you’ll even have more bass in the areas where you want it.

Safety:
- Having a test run for the “missing child scenario” with all teams involved is really useful. Everybody learned a great deal about this. For FV, this resulted in a clear action-plan to follow in case of this scenario.

Luggage and parking:
- The baggage-shuttle from parking to family village was mainly organised by having people from FV taking those shifts in the angel system. Additionally, you could explore possibility of organising dedicated luggage shuttle for FV: maybe by renting cargo bikes, or renting own golf cart and trailer.
- Coordinate with parking at the end of the event: Families generally pack more stuff or less efficiently than ’regular’ visitors, and can also have kids (esp. toddlers) to mind during packing. Upon departure team parking likes to have cars on the field as briefly as possible. Either make families pack prepared, or have parking cut them some slack.
Facilities:

- The large play and workshop tents worked great. As did having lots of arts and crafts materials in the play tent and a decent amount of tables/chairs (20 tables/60 chairs workshop tent, 15 tables / 40 chairs play tent).
- Have a large open tent/tarp, such as the one on the angel field, where families can sit under, protected from both sun and rain. Rest of the facilities can be organised around it, for easy oversight.
- Bouncy castles (large and small), the ball pit and the sand box were excellent ideas and should come back.
- Inflatable fun land (hundreds of inflatable toys) was excellent. Possible: do not inflate all of them at once, but deploy extra as toys break/deflate.
- Bamboo stick game was used a lot and resulted in amazing structures.
- Buy much more glow sticks next time (we had around 150 this time) get at least 10x more.
- Next time order more sufficient long cables and power distribution boxes and lights from team power.
- Renting a large amount of LEGO and a large playing carpet should be considered, it was a great success at CCCamp 2015 and Fri3d 2016 in Belgium. Note: the CCC now has a very large collection of Duplo. Perhaps you can ask someone from the kid-space team if it can be used.
- A few high baby chairs were very useful, as were two commodes, for changing diapers. Arrange this in advance, and have at least 3 high baby chairs placed in Heaven.
- Diaper bins were barely used, most parents use the standard bins to discard their diapers. This worked fine, no smell problems.

Attached to this letter is the following:

- Missing child scenario plan for FV;
- Expectations and Requirements Plan;
- Budget and cost information;
- Tear-down plan;
- Blog announcement regarding FV;
- Email sent to all visitors with children regarding FV;
- Contact information for team FV SHA2017; and
- Copy of the FV wiki/orga-wiki pages.

We hope you find this information useful.
All the best and good luck organising the 2021 event!

Kind regards,
Team Family Village SHA2017
Lost Kid Scenario

1. Call 2222 (+31622005297)
2. Determine name, picture, description of clothing and language
3. Search
   A. Find volunteers
   B. Distribute name, picture, description of clothing and language
   C. Split up in teams and split the area
   D. First thing to look: ditch running alongside family village
4. Keep in communication with 2222
Expectations and Requirements Plan

We have limited resources, so we prioritise based on (cumulative) comfort tiers. Start with tier 0 and work our way to tier 2.

Tier 0: Provide similar camping experience to the other camping grounds

Expectations
• Camping with babies and kids in family village is similar to camping anywhere else at SHA2017

Requirements
• Plenty of toilets and showers close by
• Power everywhere
• Networking (cabled) everywhere
• Networking (wifi) everywhere
• DECT everywhere
• Plenty of garbage bins close by

Tier 1: Provide basic survival for camping with babies and kids

Expectations
• Family Village is a safe environment for babies and kids
• Family Village provides the basic infrastructure for camping with babies and kids

Requirements
• Contact Team:Entrance and Team:Infodesk to distribute child bracelets
• No other villages on the Rhodes and Wilson fields
• Arrange angel shift in the morning to clean up Family Village
• Signs signifying this is the family village
• Drinking water and lemonade
• Update wiki field descriptions to better reflect this is family village
• Quiet during the night (21:00 - 07:00) at the Wilson (sleeping) field
• Ask parents to have a recent picture of their kid standby in case of missing kid scenario
• Diaper disposition facility
• 2 Big tents with tables, chairs, power distribution and lighting for indoor playing, eating
• Area is safe for kids
• Outdoor space for outdoor playing
• Shared refrigerator
• First Aid kit suited for babies, kids and parents
• Text for booklet

Optional:
• Additional showers (babies and kids require more cleaning)
• Ask for the camper spaces closest to the harbor for kids/family
• Dishwashing area
Tier 2: Provide kids friendly environment with community projects

Expectations
• Community can create and organise the perfect experience

Requirements
• Create workshop program
• Set up mail for team ticket
• Contact Team: Logistics regarding receiving orders
• Arrange projection and audio
• Blog posting about family village
• Figure out our role for the workshops
• Communicate moving both tents to Rhodes field
• User:fhp contacts redlizard to update the map (done)
• Add commitments section to wiki
• Twitter account for communication
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**Total:**
€ 11.180,54, € 10.630,54, € 9.155,55, € 9.155,55

**Reservering voor tijdens evenement**
€ 3.000,00, € 3.000,00, € 3.000,00, € 3.000,00

**Money Left:**
€ 819,46, € 1.369,46, € 2.844,46, € 2.844,46
Teardown plan for Family Village

Expectations
• Tuesday end of day - Workshop tent empty
• Wednesday end of day - Indoor playing tent empty, Field empty (everything family related, except for tents of families doing teardown themselves)
• Whenever anykey leaves - Watersandbox removed

Tool required (what, when)
• Pliers

Actions Monday
• Create teardown plan
• Ask Knorrie for extra pickup-point on family village for baggage transport to parking
• Ensure AV is ready to be picked up (pickup at 18:00)
• Move ball pit alongside workshop tent, next to the road. (in the evening) (5-10 people or golf cart, use very gently turns to not destroy the grass) - done
• Discuss waste removal of the fence with team:waste- done.
• Return plastic drive-plates (requires golf cart and coordination with cpressor to schedule this run) pls coordinate with cpressor; we should do one run and also get the driving plates at other locations.

Actions Tuesday
• All tables/chairs from workshop tent outside on pallets (tables in stacks of 25, chairs in stacks of 15). Pallets arrive on Tuesday
• Completely empty the workshop tent
• Announce and mark things that can be taken home (they already be taken home on Tuesday)
• Bundle bamboesticks (cut rubber bands with knife for speed, and make sure rubber bands are not left on field)
• Deflate and pack bouncy castles
• Make sandpit+paint-thing+volleybalnet+mikado ready for pickup (put together, cleanup)
• Clean fields of all garbage, rubber bands, anything!

Actions Wednesday
• Take off the tarp from the ball pit and drop it at the Coleman Povillion next to the big tree (with Cyber Tape) with the Hammock
• Remove fences alongside ditch. Fence waste can go to the large waste container. (Grofvuil container) pls roll up as tight as possible.
• Pickup bouncy castle (10:00)
• Pickup sandpit+paint-thing+volleybalnet+mikado
• Move ball pit to logistics
• Move bar outside of playing tent for pickup
• All tables/chairs from playing tent outside on pallets (tables in stacks of 25, chairs in stacks of 15).
• Return the black power extension cables/rolls to team:power
• Return the emergency lights to team:power
• Return the lamps to team:decoration
• Completely empty the playing tent
• Remove tape (red/write) and pecks
• Final check of field: should be completely empty (except for tents of families doing teardown themselves)

Actions Thursday
• Pickup ballpit from logistics
Family Village: yes you can bring your parents to SHA2017

July 7th 2017

Want to play with other kids, have fun in the bouncy castle or play in the sand pit? Want to learn about crypto and making bombs? Bring your parents and join the family village!

We have three fields: one for you to sleep with your parents, brothers, and sisters (Babbage field); one field with a big tent for playing outside, playing inside and a place to just sit (Boole field); and one field with a big tent for workshops (Clarke Field). Of course, you are welcome everywhere on SHA2017, but the Family Village is a good place to start your adventures.

Photo by Julia Wolf

Since parents are always tired in the evening and at night, we have good news for them: the family village is the quietest place of the entire SHA2017. The field used for sleeping (Babbage Field) even has a noise level of 1, and yes, these numbers go up to 11 all the way at the other side of the camp on the Wezowski Field. At Babbage field, everybody is expected to be quiet after 21:00.

Whether you want to build a sand castle in the sand pit or a large bridge with Bent-steeniek, we've got you covered! Like the rest of SHA2017, you can put your parents to work organizing awesome activities for you and other children. For example, Anykey will bring an awesome solar powered water and sand playbox. We are currently planning a few other projects, but we could really use some more hands to organize awesome activities. Parents will help to keep it all in order at the wiki on SHA2017-family on IRC to join or start new projects.

Please tell your parents not to drop you off unattended at the Family Village, we do not offer childcare! There are many activities and things to do together with your parents. If they want to enjoy the event on their own, they could easily make friends with other parents and organise some informal child minding.

We hope to see you at SHA2017. If you are planning to stay with your parents, please have them sign up on the wiki so we know you are coming!

Photo by Mitch Allman
Subject: Introducing Family Village and SHA2017-specific child safety tips

Dear parents and guardians,

Since you are visiting SHA2017 with kids, we thought it useful to introduce you to the Family Village. If you are not interested in the Family Village, you can scroll down directly for some SHA2017-specific child safety tips. If you are reading this, but think it should instead be addressed to your parent or guardian, please forward it to them.

Family Village is a group of families who camp together on a special area of the camp. All families are welcome, you can just show up and put your tent at **Babbage field** (quiet time after 21:00). If you are staying somewhere else on the camp, you can walk over to **Boole and Clarke** field where the playing activities are organized. If you already know you want to stay at Babbage field, you can create an account at the wiki and add yourself to the [Family Village wiki page](#).

All activities are organised by the families themselves. Here are some examples of projects that are ready to go:

- **Bamboestiek**: 1500 pieces of bamboo sticks of various sizes (60/90/120cm) and 10 kilos of rubber bands for everybody to build amazing things like bridges and towers.
- **Frisbee**: Lots of frisbees and baskets to play discgolf, kamjam or just throw frisbees.
- **Inflatable fun land**: A fun area for kids and adults to hang out and play (There is NO water involved in this Inflatable Fun Land!)
- **Sand pit**: Two sand pits, one for the smallest children and one for the bigger ones.
- **Taekwondo**: Introduction training into this Martial Art with fun and some kicking.
- **Water/Sand playbox**: Completely self-contained, water is circulated and uses solar power/battery for the pumps.

There are many more projects in progress, and we warmly invite you to have a look, help out or start your own at the [Family Village Cluster on the wiki](#). Additionally, have a look at the awesome [angel system](#): visitors can sign up for shifts to prepare the family village (angel type: Family Village: Thing Finder) and many other things to help out.

Since we'll have two large tents to use for indoor playing and workshops, it would be nice to have some shared facilities like a microwave, water cooker, etc. For this, we have organized an "I'm going to SHA2017 and I'm bringing ..." [list at the wiki](#). Feel free to add item you bring to the list and have a look at the wish list.

Child safety is extremely important. Here are some tips specific to SHA2017:

- Get a child-bracelet at the infotent or the family village to write your phone number. If you don't want to attach a bracelet to your kid, permanent marker also works.
- Take a recent picture of your kids and have it standby. Obviously, we all have a million pictures of our children, but if your kid is missing, having this picture standby saves valuable time.
- First aid can be contacted through the safety central post via DECT: 2222 or +31 622005297, they will come to you for small and big situations (they have a full medical team on-site). Basic first aid kits are also available at the Family Village tents if you are looking for a bandaid with a nice picture.
- Small children should not be left unattended. If they are found without parent/guardian, the missing parent/guardian scenario is initiated to find you. Also, Family Village is not a day care.
• Keep a very close watch around the water. Especially the canal (Nuldernaauw) is very cold, has strong currents and heavy traffic. So use the pond at flowers field and still keep a very close watch on your children. You can borrow floatable swimming bands at the Family Village and the harbour. Note: using those floatable swimming bands is not a substitute for actually watching your children.

• The harbour is a great place to be, but has additional rules. Regarding children, the most important rule is "Children up to 12 years are not allowed to play or be alone in the harbour and the surrounding area (up to half of the Hopperfield). Watch your children since water is not without risk!"

If you have any questions, or would already like to meet fellow families, you can find us:

• At IRC: #sha2017-family (irc.freenode.net)
• On twitter: https://twitter.com/SHA2017Family
• On the wiki: https://wiki.sha2017.org/w/Cluster:Family_Village
• On the mailinglist: https://lists.sha2017.org/cgi-bin/mailman/listinfo/family-village, or reply to this email
• On SHA2017: DECT number KIDS (5437)

See you all at SHA2017!

Team Family Village
Contact Information

Here is a list of Family Village SHA2017 team members who you can contact if you have questions, want input or feedback:

- Fhp: stef@steflouwers.nl
- Haakjes: haakjes@root66.org
- Sigyn: the.true.sigyn@gmail.com
Intra

Cluster: Family Village

Child Safety

Child Safety is a crucial aspect of our community. We are committed to ensuring the well-being and protection of all children. Our community guidelines emphasize the importance of creating a safe environment for children. We prioritize child safety through various measures, including background checks for caregivers, daily monitoring, and ongoing education for all members.

Village Rules

Our Village follows a set of rules to maintain order and promote a harmonious community. These rules are designed to ensure everyone's rights are respected while minimizing conflicts. Regular meetings with community members help us to review and update these rules as necessary. Everyone in the community is expected to adhere to these guidelines.

Contact

If you have any questions or need assistance, feel free to contact us. Our Village Manager, John Doe, is available for inquiries and can be reached on [contact information]. We are here to support and guide our community members.

Workshops and Activities

Our community is rich with opportunities for personal and professional growth. Here are some of the workshops and activities we offer:

- [Workshop Description]
- [Activity Description]

Projects

We have several projects ongoing that are open to all community members. Please see the list below for details.

- [Project Details]

After the event

We hope you enjoyed the event and found it informative. If you have any feedback or suggestions, please feel free to share with us. We are committed to improving our events and ensuring everyone's needs are met.

List of projects

- [Project Name]
- [Project Description]
- [Contact Person]
- [Contact Information]

Bringing

Please bring your own [bringing item], as we do not provide them. This includes [specific items].

Evaluation

We would greatly appreciate your feedback on this event. Please take a moment to fill out the attached evaluation form. Your input is valuable to us.

Estimation

Please see the estimation sheet for [estimation details].

[your signature]
[your contact information]
### Team/Family Village

**Type:** Campground

- **Location:** [Map Location](https://www.google.com/maps/place/Team%20or%20Family%20Village)
- **Capacity:** Up to 30 people

**Description:**
-提供干净舒适的露营地，包括木制小屋和帐篷。
- 具有水和电源的公共设施。
- 提供烧烤区和烹饪设备。
- 设有垃圾桶和垃圾收集点。

**Facilities:**
- 休息区
- 儿童游乐区
- 野餐桌
- 烧烤区
- 游泳池

**Requirements:**
- 露营装备
- 食品和饮料
- 便携式厕所

**Price:**
- 成人：$50
- 儿童：免费

**Opening Hours:**
- 全天开放

**Contact:**
- 电话: 123-456-7890
- 邮箱: teamfamilyvillage@outlook.com

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### Year 2: Provide similar camping experience for other camping grounds

**Experiences:**
- 提供适合家庭和朋友的户外娱乐活动。
- 在森林中提供帐篷和木制小屋。

**Requirements:**
- 帐篷
- 野营装备
- 烧烤设备

**Price:**
- 基本帐篷：$20
- 高级帐篷（带厕所和淋浴）：$30

**Opening Hours:**
- 仅在周末开放

**Contact:**
- 电话: 123-456-7890
- 邮箱: experience@outlook.com

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### Year 3: Provide kids-friendly environment with community projects

**Experiences:**
- 为儿童提供专门的娱乐区。
- 提供与自然相关的教育项目。

**Requirements:**
- 儿童游乐区
- 生态教育材料

**Price:**
- 免费

**Opening Hours:**
- 全天开放

**Contact:**
- 电话: 123-456-7890
- 邮箱: community@outlook.com

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### Shopping List

- 露营装备
- 食品和饮料
- 便携式厕所
- 烧烤设备
- 生态教育材料

**Note:**
- 请根据需求调整购物清单。

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**Warning:**
- 请遵守当地公园的规定和安全措施。
- 请尊重自然环境，切勿乱扔垃圾。
- 确保所有设备均处于良好状态，以确保安全。

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**Contact:**
- 电话: 123-456-7890
- 邮箱: shoppinglist@outlook.com